



## Riverside Desert MHUC

### Mental Health Urgent Care (MHUC)

At Riverside Desert MHUC, we are here to help you find relief from distress and assist you in maintaining stability in your life.

We believe recovery starts from within, and that our job is to do whatever it takes to help you cope with crisis and gain skills to deal with your challenges more effectively. We have a multidisciplinary team of clinicians, psychiatric prescribers, nursing staff, and peer specialists who are all here to help you on your path.

Our services emphasize choice-making skills and harm-reduction techniques. We provide a safe, respectful environment where you can receive immediate, individualized assistance and a compassionate presence to stabilize symptoms, avoid the need for higher levels of care, and receive appropriate referrals to community-based resources.

### What To Expect

Your recovery plan starts with you. Upon arrival, a diverse clinical team will provide an individualized assessment and work with you every step of the way to resolve your current crisis in ways that support your goals in life.

**Our culture** is based on recovery. We believe in respect and non-judgment, and we celebrate individual uniqueness. We care about the interpersonal relationships we develop so we can foster a supportive program setting.

**Our staff** are passionate, resourceful, and motivated. They are your partners in recovery.

**Our goal** is to be a place that helps you thrive, despite any challenges you might face along the way. We want you to be the leader of your recovery journey, and to create the life you want for yourself.

**“The goal of recovery is not to become normal. The goal is to embrace the human vocation of becoming more deeply, more fully human.”**

— PATRICIA DEEGAN, PHD, FOUNDER OF COMMONGROUND

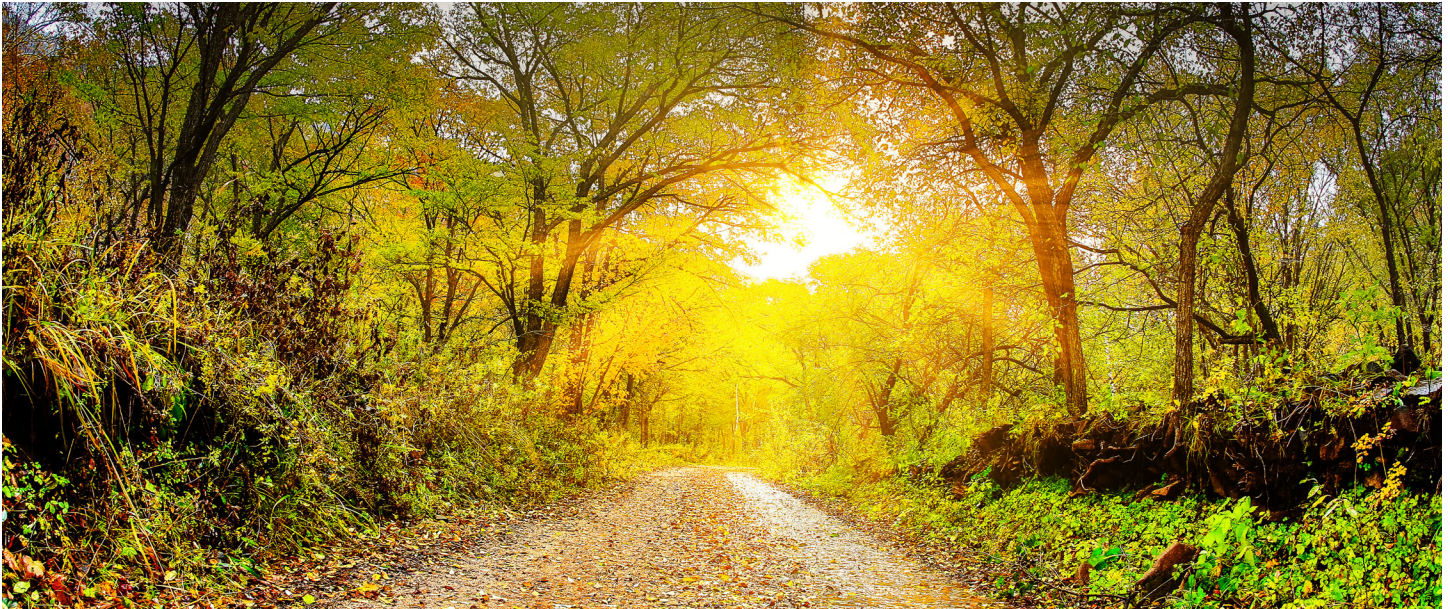


#### CONTACT

2500 N. Palm Canyon Drive  
Suite A1-A4  
Palm Springs, CA 92262  
760-424-5602 Main  
760-670-2734 E-Fax  
760-670-2735 Nurse E-Fax

#### OFFICE HOURS

Open 24 hours, 7 days per week



## Riverside Desert Mental Health Urgent Care

- Access to psychiatric providers, nurses, social workers, and other clinical staff.
- Psychiatric assessment.
- Medication evaluation and service.
- Development of crisis and recovery plans.
- Linkage and referral to community treatment resources including medical services.

## Accessing Riverside Desert MHUC Services

- Individuals in crisis can access Riverside Desert MHUC services on their own or by referral.
- Referrals are made by the RUHS-BH system of care or their designees (e.g., private inpatient psychiatric facilities), law enforcement, emergency departments, mobile crisis response teams, homeless teams, substance use, county clinics, schools, as well as family and friends.

## Admission Criteria

- We serve adolescents, ages 13-17, and adults, ages 18 and older who live in Riverside County.
- Individuals who have been diagnosed with a serious mental illness and are experiencing a mental health crisis.

## Exclusion Criteria

We do not admit individuals who are having a medical emergency. These individuals are better served in a hospital emergency department.

## Our Story

Telecare's crisis services are strength-based, empowering, person-centered, and recovery-oriented. The Riverside Desert MHUC program offers a calm and welcoming homelike environment where referred individuals in crisis will receive immediate assistance to stabilize acute symptoms and avoid inpatient hospitalization.