



Telecare Olive House

Crisis Residential Treatment (CRT)

At Telecare Olive House, we are here to help you find relief from distress and assist you in maintaining stability in your life.

We believe that recovery starts from within, and that our job is to do whatever it takes to help you cope with crisis and gain the skills you need to deal with your challenges more effectively. Our voluntary CRT has a multidisciplinary team of clinicians, psychiatric prescribers, nursing staff, and peer recovery specialists who are all here to help you on your path.

Our services emphasize choice-making skills and harm-reduction techniques. We provide a safe, respectful environment where you can receive immediate, individualized assistance and a compassionate presence to stabilize symptoms, avoid the need for higher levels of care, and receive appropriate referrals to community-based resources.

What to Expect

Your recovery plan starts with you. Upon arrival, a diverse clinical team will provide an individualized assessment and work with you every step of the way to resolve your current crisis in ways that support your goals in life.

Our culture is based on recovery. We believe in respect and non-judgment, and we celebrate individual uniqueness. We care about the interpersonal relationships we develop so we can foster a supportive program setting.

Our staff are passionate, resourceful, and motivated. They are your partners in recovery.

Our goal is to be a place that helps you thrive, despite any challenges you might face along the way. We want you to be the leader of your recovery journey, and to create the life you want for yourself.

“The goal of recovery is not to become normal. The goal is to embrace the human vocation of becoming more deeply, more fully human.”

—PATRICIA DEEGAN, PHD, FOUNDER OF COMMONGROUND



CONTACT

14149 Bucher Ave., Building D
Sylmar, CA 91342
747-999-4232 Main
818-479-7549 Fax

OFFICE HOURS

Open 24 hours, 7 days per week



Services at Telecare Olive House

Services include, but are not limited to:

- Comprehensive assessments
- Individualized service plan development
- Integrated treatment for co-occurring mental health and substance use issues
- Individual and group therapy
- Planned social rehabilitation and recovery activities
- Peer support
- Case management
- Crisis intervention
- Medication support services
- Comprehensive discharge planning

Accessing Services

Our voluntary program accepts individuals by referral from the Los Angeles Department of Mental Health.

Admission Criteria

- Residents of Los Angeles County.
- Adults aged 18 and older diagnosed with a mental illness; including those with co-occurring substance use disorders.
- Individuals returning to the community from a county correctional facility, residential treatment, or hospitalization.

Our Story

Telecare's crisis services are strengths-based, empowering, person-centered, and wellness and recovery-oriented. Telecare Olive House offers a calm and welcoming homelike environment where referred individuals will receive immediate assistance to stabilize acute symptoms and prepare for a successful transition to treatment at a lower level of care.

Telecare Olive House is located on the campus of Olive View – UCLA Medical Center.

This program is funded by Los Angeles County.