

Welcome to Valley Vista

Permanent Supportive Housing (PSH)

We want to warmly welcome you to your new home at Valley Vista! We look forward to supporting your hopes and dreams in this housing opportunity.

Supportive Services

The following is available to you as a tenant of Valley Vista:

- On-site supportive and case management services are available to you Monday – Saturday between 8:00 am – 7:00 pm
- On-site services can be accessed via office walk-in or phone call; no appointment is necessary.
- Services are voluntary and meet a range of needs, including social, case management, behavioral health, recovery, and housing.
- Services are provided throughout the community based on preference: on-site in community space; in your unit; or in the community, if appropriate.
- Service staff will work in coordination and collaboration with you and property management to address housing stability needs.
- Both individual services and group programming are available.
- Building-wide activities and events:
 - Social and educational/informational events will be posted and are available to any tenant.
 - Community meetings are led by supportive services staff and property management staff to share building-wide information relevant to your residency.
- After hours and weekend phone response is available to you by calling: 619-673-8116.

How You Can Be An Active Community Member

- You can participate in resident council meetings and community meetings.
- You may host social activities in the community room for all residents to participate in.
- You can help create a welcoming community environment for all by being a good neighbor.
- You can do your part to keep the community space clean by picking up after yourself, your guests, and your pets.
- You can communicate your needs and concerns to on-site service providers and/or property management.
- You can follow your lease agreement and community rules to promote a safe and united community.



CONTACT

1865 Hotel Circle South
San Diego, CA 92108
619-673-8116 Main
619-573-9333 Fax
619-673-8116 Emergency/ After Hours

TELECARE OFFICE HOURS

Monday – Saturday, 8:00 am – 7:00 pm



Your On-Site Supports

Property management services are provided by **Hyder Property Management**.

For lease or rent questions/issues/notifications, unit repairs, maintenance requests, guest notifications, building/facility issues, or Housing Authority notifications, contact **Hyder Property Management**:

- Hyder Property Management Office: 858-351-6840
- Security Emergency: 858-408-5071

Supportive Services Provided by Telecare

Services for community linkage and referrals include, but are not limited to:

- Behavioral health services
- Substance use treatment services
- Independent living skills
- Spiritual and faith-based linkages
- Case management supports
- Crisis intervention and services
- Community groups: social and educational activities
- Transportation coordination and resources
- Other individualized housing supports as needed

Contact Information

Hyder Front Desk (Monday-Friday 8:00 am-5:00 pm): 858-351-6840

Main: 619-673-8116

Fax: 619-573-9333

Emergency/ After Hours: 619-673-8116

Security Emergency: 858-408-5071

Our Story

Telecare is a family- and employee-owned company that has been treating individuals with serious mental illness since 1965. We specialize in outcomes-driven services for individuals with complex needs who are at risk of crisis, hospitalization, or recidivism into the criminal justice system. Our programs are recovery-focused and clinically effective and are designed in partnership with local, county, state, and other behavioral health organizations. We provide services in multiple states and have more than 5,000 employees.

This program is funded by Behavioral Health Services, County of San Diego Health and Human Services Agency.