



Telecare Alameda County Youth CSU

CSU (Crisis Stabilization Unit)

ESSENTIALS AT A GLANCE

| | |
|--------------------|---|
| Product Type: | Crisis Stabilization Unit |
| Operated By: | Telecare Corporation |
| To Make Referrals: | Referrals are received from local emergency rooms, police stations, and other county sources directly to the Telecare Alameda County Youth CSU e-referral line. The Telecare Alameda County Youth CSU is also contracted to receive referrals from Kaiser networks. |
| # of Chairs: | 10 chairs |
| Who is Served: | Adolescent residents (aged 12-17) of Alameda County |
| Address: | 2050 Fairmont Drive, Building B, San Leandro, CA 94578 |
| Facility Phone #: | 510-483-3030 |
| Facility Fax #: | 510-483-2329 |
| Program Contact: | Christine Faller, RN Administrator cfaller@telecarecorp.com |
| About the Program: | <p>At the Telecare Alameda County Youth CSU, we are here to help adolescents find relief from distress and assist them in maintaining stability in their lives.</p> <p>Telecare Alameda County Youth CSU is a 10-bed program that has a multidisciplinary team of clinicians, psychiatric prescribers, nursing staff, and recovery specialists who are all here to help clients on their path.</p> <p>Our services emphasize choice-making skills and harm-reduction techniques. We provide a safe, respectful environment where you can receive immediate, individualized assistance and a compassionate presence to stabilize symptoms, avoid the need for higher levels of care, and receive appropriate referrals to community-based resources.</p> |
| Services Provided: | <ul style="list-style-type: none">▪ Access to psychiatric providers, nurses, social workers, and other clinical staff▪ Psychiatric assessment▪ Medication evaluation and service▪ Development of crisis and recovery plans▪ Linkage and referral to community treatment resources including medical services |