



Telecare Santa Rita Jail Adult Forensic Behavioral Health

Forensic Mental Health Program

ESSENTIALS AT A GLANCE

Product Type:	Crisis Intervention (Correctional Setting)
Operated By:	Telecare Corporation
Who is Served:	Individuals who are residents of Santa Rita Jail.
Address:	5669 Gibraltar Drive Pleasanton, CA 94588
Program Contact:	Michelle Porter, Administrator Email: mporter@telecarecorp.com
About the Program:	Telecare Santa Rita Jail Adult Forensic Behavioral Health (AFBH) is made possible through a partnership between Telecare, Alameda County Behavioral Health Services (ACBHS), and the Alameda County Sheriff's Department.

Program staff include a multidisciplinary team of nursing and clinical staff who work on-site in the jail.

Intensive Treatment Residential (ITR) services staff conduct behavioral health assessments for all clients booked into the jail, including during overnight hours. Services include intake, screening, assessment, crisis intervention, crisis response, medication management, response to referrals, and more. Staff currently cover PM and NOC shifts seven days a week.

Group services staff facilitate individual and group therapy within the four behavioral health jail housing units seven days per week.