



Telecare Palmview House

Enhanced Behavior Supports Home (EBSH)

Telecare Palmview House serves adults ages 18 and older with varying levels of intellectual and developmental abilities who might also have mental health symptoms. Telecare Palmview House provides flexible, individualized services to residents to help them live safely in their own home, integrate into their community, and reduce reliance on locked or institutional settings.

Telecare Palmview House can be a forever home if that is what the resident needs and prefers. We offer enhanced support services including flexible staffing according to resident needs, 24/7 supervision, a variety of activities designed around the resident's individual preferences and needs, and access to community with staff-supervised transportation.

Our services emphasize choice-making skills and positive behavior support strategies based on the unique needs and capabilities of each resident. Every resident will have their own individual support team that will include: a program administrator, a board-certified behavior analyst (BCBA), registered behavior technicians (RBT), psychiatric and medical support staff. Individual support plans are developed to ensure each resident's individual consultant needs are met. This may include but is not limited to the following services: occupational therapy, physical therapy, nutrition, personal fitness, and physio-therapy. Telecare House has staff on site 24 hours a day to provide support to and partner with residents to ensure a safe and healthy community.

What to Expect

Telecare Palmview House is a beautiful 4-bedroom home where residents each have their own bedroom and can explore a variety of interests such as cooking, gardening, budgeting, and practicing living skills to be as independent as possible. Our staff can even arrange outside activities such as going to school, attending a day program, or other fun events on a case-by-case basis.

Our culture is based on respect and non-judgment, and we celebrate individual uniqueness. We care about the interpersonal relationships we develop so we can maintain a supportive program setting.

Our staff are passionate, resourceful, and motivated. They are partners in ensuring the residents reach their full potential according to their personal goals.

Our goal is to be a place that helps our residents thrive. We want to support our residents to create the life they want for themselves.



CONTACT

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OFFICE HOURS

Services are available 24/7



Services at Telecare Palmview House

Services at Telecare Palmview House include, but are not limited to:

- WRAP planning: develop a toolkit for wellness
- Behavior support to ensure safety in the home and community
- Therapy to build skills to process stress and/or trauma
- Activities of daily living and social skills training
- Physical health and nutrition education
- Medication support and education
- Structured on-site programming including physical, recreational, social, artistic, therapeutic, spiritual, and skills development
- Community outings
- Transportation to and from school/vocational programs, activities, or healthcare appointments
- Transition planning to prepare residents for their next home if that is what the resident chooses

Becoming a Resident

Referrals are made through Regional Center of Orange County (RCOC).

Admission Criteria

Active eligible Regional Center clients who require enhanced services and support due to significant maladaptive behaviors and specific service needs that cannot be managed in other types of community settings. Telecare Palmview House serves people who were born biologically male.

Our Story

Telecare Palmview House is Enhanced Behavior Supports Home (EBSH) that serves up to four adult clients, ages 18 and older, at any time.

Telecare Palmview House serves people who were born biologically male.

Telecare Palmview House provides 24-hour, non-medical care to individuals with varying levels of intellectual and developmental abilities who require enhanced behavioral supports, staffing, and supervision in a homelike setting.

This program is funded by Regional Center of Orange County.