



JIMH Program Roster

An Overview of Telecare's Justice-Involved Programs

Telecare offers a variety of services for individuals with mental illness and criminal justice histories. From our programs with community-based wraparound services, to those with secure inpatient environments, our comprehensive and holistic approach to recovery in every one is focused on providing the tools for individuals to leave incarceration and return to the community in a more structured, supported way.

Forensic Assertive Community Treatment (FACT)

Telecare's Forensic Assertive Community Treatment (FACT) programs work in partnership with county mental health courts or special probation agencies to serve individuals who are reintegrating into the community after a jail or prison stay. These wraparound, community-based programs often integrate a judicial or probation officer in their multidisciplinary team. Staff provide outreach and engagement, benefits and housing assistance, independent living skills training, and supportive counseling sessions. Probationers are identified for the program and referred by county probation departments or mental health courts.

TELECARE STRIVING TOWARDS ENHANCED PARTNERSHIPS (STEPS) | ORANGE COUNTY, CA. Opened in 2011, Telecare's STEPS program in Orange County aims to facilitate the transition of high-risk, hard-to-place clients into the community, while reducing their length of stay in county psychiatric facilities. STEPS staff is divided into two teams: one providing step-down services for members referred by residential/locked facilities, and a second team supporting members referred by the Assisted Intervention Court. This program sees up to 131 individuals.

LOS ANGELES STEP-DOWN | LOS ANGELES COUNTY, CA. Opened in 2012, LA Step-Down is an ACT-based program that serves adult residents of Los Angeles County with serious mental illness discharging from Institutions for Mental Diseases (IMD) and other locked facilities such as state hospitals, acute psychiatric units, sub-acute hospitals, urgent care centers, jails, and prisons. LA Step-Down also serves individuals who are Mentally Incompetent to Stand Trial (MIST). The MIST program provides defendants direct linkage from the Los Angeles County Mental Health Court/Department 95 to receive treatment in the Step-Down program, where clients receive structured housing support, competency training, and an array of mental health services in the community. The MIST component of the LA Step-Down program serves 40 individuals.

ORANGE COUNTY COURT COLLABORATIVE WHATEVER IT TAKES (WIT) | ORANGE COUNTY, CA. Opened in July 2012, WIT provides services to individuals with serious mental illness and justice involvement in Orange County. WIT was created to offer its members a last opportunity to receive services and support within their community, instead of jail or prison, to meet the requirements set by the Collaborative Court. The primary focus is to provide whatever it takes to allow members to live successfully in the community and move forward in their recovery without re-offending. This program sees up to 135 individuals.

SAN BERNARDINO FORENSIC ASSERTIVE COMMUNITY TREATMENT (FACT) | SAN BERNARDINO COUNTY, CA. Opened in March 2008, the San Bernardino FACT program provides services to members who have both a serious mental illnesses and extensive histories with the criminal justice system. The FACT program offers advocacy to individuals who are on probation and works with them to avoid reentering the justice system. The goal of the program is to bridge gaps throughout the continuum of care within the San Bernardino County Department of Behavioral Health (DBH) in regards to serving the needs of a special group of high utilizers of both the mental health and criminal justice systems. This program serves 35 individuals.

SAN DIEGO BEHAVIORAL HEALTH COURT (BHC) | SAN DIEGO COUNTY, CA. Opened in July 2015, the San Diego BHC was created to support individuals who are incarcerated to successfully re-enter their community. Assessment begins while the individual is still in jail, and services start as soon as they are released. Individuals must commit to the full 18 months in order to participate in the program, regardless of how many months they have left to serve in jail. The primary focus of the program is to ensure members are set up with the proper resources and tools they will need to move forward without re-offending. This program serves up to 90 individuals.

JUSTICE & MENTAL HEALTH RECOVERY PROGRAM (JAMHR) | ALAMEDA COUNTY, CA. Opened in October 2018, JAMHR is a Full-Service Partnership (FSP) program that serves adults throughout Alameda County with serious mental illness, who have extensive histories of criminal justice involvement and challenging and complex needs that increase their risk for recidivism and poor treatment outcomes. Services include case management, crisis intervention, medication support, Behavioral Health Care Services (BHCS) substitute payee program, individual placement and support, and housing support. This program serves up to 100 individuals.

TELECARE EMPOWER | SACRAMENTO COUNTY, CA. Opened in March, 2021, the Telecare EMPOWER program was developed by the Sacramento County Public Defender's Office (SCPD), in collaboration with the Sacramento Behavioral Health Department, to provide the county's first forensic-based service and treatment program. The goal of the program is to create an alternative to state hospital admission for those who are pre-trial, have behavioral health challenges, and are likely to be at risk of becoming incompetent to stand trial and/or are found to be incompetent to stand trial. This program serves between 40 to 50 individuals.

Forensic Residential Treatment

Telecare's residential recovery programs are supportive, structured, and usually secure inpatient environments designed to help clients prepare to move to the community and/or lower levels of care. These programs provide psychosocial rehabilitation and emphasize skills-building. Where applicable, they also focus on building linkages to community supports. Services include individual treatment, therapeutic group activities, medication support, pre-vocational and social work support.

VILLA FAIRMONT MENTAL HEALTH REHABILITATION CENTER (MHRC) | ALAMEDA COUNTY, CA. Opened in 1981, the Villa Fairmont MHRC is a 99-bed licensed MHRC that serves adults with a history of severe mental illness and repeated hospitalizations. Beginning February 2021, the program started serving individuals deemed Incompetent to Stand Trial (IST).

RECOVERY CENTER AT WOODBURN | MARION COUNTY, OR. Opened in 2006, Recovery Center at Woodburn is a 15-bed Secure Residential Treatment Facility (SRTF) program in Woodburn serving adults (ages 18+) under the jurisdiction of the Psychiatric Security Review Board (PSRB). The program was created as a first step in the transition of individuals from Oregon State Hospital's forensic unit. In addition to mental health and life-skills training, Recovery Center at Woodburn also provides vocational rehabilitation opportunities that allow residents to work in the community. The average length of stay is four years.

DESCHUTES RECOVERY CENTER | GRESHAM COUNTY, OR. Opened in 2011, Deschutes Recovery Center is a 16-bed Secure Residential Treatment Facility (SRTF) in Bend serving adults with serious mental illness. This program serves both Psychiatric Security Review Board (PSRB) and non-PSRB residents. The program was created to provide a stable living environment for people who are transitioning from the state hospital or other secure facilities to a community-based program as a primary component of their mental health treatment. The average length of stay is about one year.

MURIEL WRIGHT RECOVERY CENTER SUBSTANCE USE TREATMENT SERVICES (SUTS) | SANTA CLARA COUNTY, CA. Opened in 2019, the Muriel Wright Recovery Center SUTS is a 30-bed, substance use treatment center on Santa Clara County's Muriel Wright behavioral health campus in San Jose. The SUTS program is co-located on the same campus as the Crisis Residential Treatment (CRT) program. The program was created to help individuals who have a history of substance use and who are transitioning out of jail begin the recovery process in a supportive environment. All services are mental health-informed, using approaches such as Motivational Interviewing and Stages of Change to help engage people in treatment. The average length of stay is up to 90 days.

Integrated Services for Mentally Ill Parolees (ISMIP)

Telecare's Integrated Services for Parolees programs are Assertive Community Treatment (ACT) programs for individuals who are on parole with serious mental illness. These programs exist to help people live successfully in the community and make strides toward their hopes and dreams and achieve their personal recovery goals, while avoiding a return to prison and unnecessary psychiatric hospitalization.

CORE SAN BERNARDINO | SAN BERNARDINO COUNTY, CA. In 2009, Telecare partnered with the California Department of Corrections and Rehabilitation (CDCR) to implement new programs known as Corrections Outreach Recovery Enhancement, or CORE. These community-based programs provide intensive case management services for parolees with serious mental illness in San Diego, San Bernardino, and Los Angeles Counties. They were created to address the problem of high recidivism rates among parolees with serious mental illness and assist individuals with successfully reintegrating into the community. Telecare staff provide community outreach and engagement, employment, benefits and housing assistance. Parolees for CORE programs are identified and referred by CDCR. This program serves 50 individuals.

Realignment Services

In 2011, Telecare partnered with four counties to provide mental health services for ex-offenders now under local community supervision as part of California's AB109 (Public Safety Realignment) Post-Release Community Supervision (PRCS) legislation. Clients are referred to Telecare's AB109 programs through local mental health departments who work with probation agencies during a person's transition from jail into the community—a time recognized as a critical period with a high need of support. Services at these programs include case management, benefits and housing assistance, integrated substance abuse services, and structured groups and activities focused on building problem-solving and choice-making skills.

SAN DIEGO POST RELEASE OUTPATIENT PROGRAM SERVICES (PROPS) | SAN DIEGO COUNTY, CA. Opened in 2011, San Diego PROPS is funded by AB109 and serves people being released from prison who are supervised by the probation department. This program exists to help people live successfully in the community and make strides towards their hopes and dreams to achieve their personal recovery goals, while avoiding a return to the criminal justice system and unnecessary psychiatric hospitalization. PROPS is a county-contracted program that is the result of a collaborative effort between probation and behavioral health services. PROPS serves 60 individuals.

SAN MATEO TRANSITIONS | SAN MATEO COUNTY, CA. Opened in 2001, San Mateo Transitions is funded through California Assembly Bill 2034, a homeless initiative, which allocated \$50 million in 2001 to the development of innovative programs which would reduce homelessness, reduce jail days, reduce hospitalizations, and increase the quality of life for individuals with serious mental illness. San Mateo Transitions offers services to 22 individuals under AB109 realignment.

VENTURA OPPORTUNITIES FOR INTEGRATING INTO THE COMMUNITY ENVIRONMENT (VOICE) | VENTURA COUNTY, CA. Opened in 2009, VOICE is funded by AB109 and serves people being released from prison who are supervised by the probation department. This program exists to serve individuals who are in need of mental health services, and have been designated to be supervised by the Ventura County Probation Department, rather than by parole, via AB109 realignment. VOICE serves 45 individuals.

TELECARE AB 109 SERVICES (TABS 109) | LOS ANGELES COUNTY, CA. Opened in 2013, TABS is an ACT-based program located in Norwalk and serves adult residents of Los Angeles County with serious mental illness that are being released from prison under AB109. TABS 109 goals are to help people live successfully in the community and make strides toward their personal recovery goals, avoiding unnecessary psychiatric hospitalization, and giving members a chance to create a second story in their life. This program serves up to 370 individuals.

JUSTICE INVOLVED ENRICHMENT TEAMS (JETT) | LOS ANGELES, CA. Opened in 2015, JETT is comprised of the Assisted Outpatient Treatment (AOT), Mentally Incompetent to Stand Trial (MIST), and Forensic Full-Service Partnership (FSP) teams. Members can either be referred to the program through the Los Angeles Department of Mental Health, are court-ordered to receive treatment from a judge, or can be admitted voluntarily. These programs offer members wraparound support such as structured housing support, competency training, co-occurring treatment, vocational and educational linkage, and an array of mental health services in the community. This program serves 32 individuals.

SANTA RITA JAIL PROJECT | ALAMEDA COUNTY, CA. Opened in 2020, the Santa Rita Jail Project is a forensic program that provides behavioral health services at the Santa Rita Jail in Dublin, CA. The program is made up of a multidisciplinary team of nursing and clinical staff who work on-site in the jail to provide routine, urgent, and emergency services to the inmate population.