



Telecare AdROC

Adult Recovery, Outreach & Connection (ROC)

ESSENTIALS AT A GLANCE

Program Type:	Short-Term (90-day) Intensive Case Management
To Make Referrals:	Referrals come from, but not be limited to, the following sources: <ul style="list-style-type: none">▪ John George Pavilion▪ Crisis residential programs (Jay Mahler, Amber House, Woodroe Place)▪ Cherry Hill Detoxification Center and Sobering Station; or▪ Other sources as determined by Alameda County Behavioral Health Care Services (ACBHCS)
Member Capacity:	Serves 30 individuals at any given time.
Who We Serve:	Adults, ages 25 and older, who are not already connected to the ACBHCS system of care, appear to be experiencing a mental health crisis, and/or are affiliated with of one of the listed referral locations.
Address:	7200 Bancroft Avenue, Building B, Suite 133, Oakland, CA 94605
Program Contact:	510-254-5157 Main 510-338-4889 Fax
Hours of Operation:	Office hours are Monday to Friday, 8:30 a.m. to 5:00 p.m. Crisis line available 24/7
About the Program:	<p>The Telecare Adult Recovery, Outreach, and Connection (ROC) program provides short-term case management services to adults, ages 25 and older, who utilize emergency rooms, inpatient settings, and crisis services to regularly manage their mental health and substance use needs.</p> <p>This program works specifically with Alameda County residents who are not yet connected to county healthcare services.</p> <p>Program staff provide linkages, supports, and resources to help community members remain in the least-restrictive, most self-sufficient, and recovery-oriented settings possible.</p>