



Telecare Riverside ISRC

At the Telecare Riverside Integrated Services Recovery Center (ISRC) Full Service Partnership and Step-Down program, you have the opportunity to connect with a group of people who are here to be your support team.

We believe that recovery starts from within and will do whatever it takes to support you on your recovery journey. We have a multidisciplinary team that includes a psychiatrist, a nurse, a team lead, a clinical director, personal service coordinators with experience in drug, alcohol and mental health treatment, and specialists in housing, education and employment, who are all here to help you on your path.

Our program is based on the Full Services Partnership (FSP) model, where staff create a supportive environment, including wraparound services that are based on your needs, hopes, and dreams. We also connect you to the proper resources that can help you achieve your goals.

What to Expect

Your recovery journey is guided by an individualized service plan. You help create this plan by clarifying your needs and goals moving forward. We help you enhance your recovery process through activities that empower and assist you with stabilizing your health, and by partnering with community services to ensure continuity of care outside of the program.

Our culture is based on recovery. We believe in respect and non-judgment, and we celebrate individual uniqueness. We care about the interpersonal relationship we develop so we can foster a supportive program setting.

Our staff are passionate, resourceful, and motivated. They are your partners in recovery, and will be throughout your journey.

Our goal is to be a place that helps you thrive. We want you to be the leader of your recovery journey, and to create the life you want for yourself.

“The goal of recovery is not to become normal. The goal is to embrace the human vocation of becoming more deeply, more fully human.”

- Patricia Deegan, PhD, founder of CommonGround



CONTACT

102 W. Main Street
San Jacinto, CA 92583
951-487-8883 Main
951-487-7949 Fax

OFFICE HOURS

Monday - Friday: 8:30 a.m. to 5:00 p.m.
On-call staff availability 24 hours a day,
7 days a week



Services at Telecare ISRC

Services at Telecare ISRC include, but are not limited to:

- Outreach and engagement
- Comprehensive assessment and treatment
- Community-based wraparound services
- Intensive case management
- Money management / representative payee
- 24/7 availability
- Housing support
- Medication support and education
- Vocational and educational services
- Benefits establishment

Step-Down Services

Step-down services are provided for members who, because of their progress in recovery, can stay connected to the program but require fewer service contacts. When needed, members in our step-down program have the option to receive more intensive services.

Becoming a Member

Referrals are coordinated through Riverside University Health System-Behavioral Health (RUHS-BH), as well as hospitals, the Public Conservator, board and care facilities, and a network of community-based providers.

- 210 clients assigned to FSP services
- 70 clients assigned to step-down

Admission Criteria

- Riverside ISRC serves adults, ages 25-59, who reside in the Mid-County region of Riverside
 - Perris, Lake Elsinore, Murrieta, Temecula, Hemet, San Jacinto, and surrounding communities