

# San Joaquin Connect I

### Adult Intensive Full Service Partnership (FSP)

At Telecare's San Joaquin Connect I program, you have the opportunity to connect with a group of people who are here to be your support team.

We believe that recovery starts from within and will do whatever it takes to support you on your recovery journey. We have a multidisciplinary team that includes a psychiatrist; a nurse; a program coordinator/licensed team lead; a clinician; a peer recovery coach; personal service coordinators with experience in drug, alcohol, and mental health treatment; and specialists in housing, education and employment, who are all here to help you on your path.

Our program is based on the Full Services Partnership (FSP) model, where staff create a supportive environment, including wraparound services that are based on your needs, hopes, and dreams. We also connect you to the proper resources that can help you achieve your goals.

### What to Expect

Your recovery journey is guided by an individualized service plan. You help create this plan by clarifying your needs and goals moving forward. We help you enhance your recovery process through activities that empower and assist you with stabilizing your health, and by partnering with community services to ensure continuity of care outside of the program.

**Our culture** is based on recovery. We believe in respect and non-judgment, and we celebrate individual uniqueness. We care about the interpersonal relationships we develop so we can foster a supportive program setting.

**Our staff** are passionate, resourceful, and motivated. They are your partners in recovery, and will be with you throughout your journey.

**Our goal** is to be a place that helps you thrive. We want you to be the leader of your recovery journey, and to create the life you want for yourself.

"The goal of recovery is not to become normal. The goal is to embrace the human vocation of becoming more deeply, more fully human."

— PATRICIA DEEGAN, PHD, FOUNDER OF COMMONGROUND







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#### **OFFICE HOURS**

Monday - Friday: 8:30 a.m. to 5:00 p.m. Staff are available on-call 24 hours a day



### Services at Connect I

Services at Connect I include but are not limited to:

- Community-based, wraparound services
- Crisis intervention
- Medication support and education
- Co-occurring disorder treatment
- Vocational and educational services
- Linkage to benefits assistance

### Becoming a Member

Referrals come from San Joaquin County and are prioritized based the on level of need.

### **Admission Criteria**

- Adults with serious mental illness
- Are at risk of acute or long-term locked facility placement and/ or those who have had multiple failed transitions from locked facilities to lower levels of care

## **Our Story**

Telecare is a family- and employee-owned company that has been treating individuals with serious mental illness since 1965. We specialize in outcomes-driven services for individuals with complex needs who are at risk of crisis and hospitalization. Our programs are recovery-focused and clinically effective and are designed in partnership with local, county, state, and other behavioral health organizations. We provide services in multiple states and have more than 3,700 employees.



Through Mental Health Services Act (MHSA)