
About Telecare

Telecare is a family- and employee-owned company that has been treating individuals with serious mental illness since 1965. We specialize in innovative, outcomes-driven services for high-risk individuals with complex needs. Our programs are recovery-focused and clinically effective and are designed in partnership with local, county, state and other behavioral health organizations. We currently provide services in five states, and have over 2,000 employees.

Telecare's Mission

Telecare's mission is to deliver and manage excellent services and systems of care for persons with serious mental illness.

Our Statement of Purpose

We exist to help people with mental impairments realize their full potential.

12/2006



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Telecare Corporation

ATLAS 7 IMD

Step-Down Program

Adult Telecare Los Angeles

Services 7

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Norwalk, California 90650

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The ATLAS 7 program is supported by the Los Angeles County Department of Mental Health and is a Mental Health Services Act Full Service Partnership

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ATLAS 7 IMD Step-Down Program

Adult Telecare Los Angeles Services 7

Telecare's ATLAS 7 IMD Step-Down program operates under contract with the Los Angeles County Department of Mental Health funded by the Mental Health Services Act to provide culturally competent mental health services to adults with serious mental illness discharging from Institutions for Mental Diseases (IMD) and locked facilities. This program is aptly named Adult Telecare Los Angeles Services 7 (or ATLAS) -- Atlas was a titan who supported the weight of the world on his shoulders. The ATLAS team provides the support our members need to successfully achieve their own personal recovery goals.

The ATLAS 7 IMD Step-Down uses a multidisciplinary team, which includes a psychiatrist, a nurse, a Master's-prepared team lead, and personal service coordinators with experience in both drug and alcohol, and mental health support. Some staff may be mental health consumers in recovery themselves. ATLAS 7 IMD Step Down offers a low staff-to-member ratio and provides 100% of its services in the community. Members receive group and individual support both where they live and out in the community.

- The program serves 25 members and provides intensive services based on member need. This usually means almost daily supportive contact with staff on a 1:1 basis.



ATLAS 7 IMD Step-Down Services include but are not limited to:

- Providing a safe and pleasant environment for all members
- 24/7 capacity for emergencies and specialized programming
- A primary focus on peer support and family/significant other involvement, promoting community integration
- Outreach and engagement
- A range of services including individual and group services, crisis intervention, case management, employment services and housing support.
- Money Management/Representative Payee
- Medication support & education
- Co-occurring disorders treatment
- Vocational & educational services
- Benefits establishment

Members enrolled will be ages 18 and above

Specialty populations served by this program are:

- Those transitioning from institutional settings like an IMD or locked facility. These members also usually have encountered one or more of the following issues:
 - Having a history of being homeless
 - Having a co-occurring drug or alcohol problem
 - Criminal Justice involvement
 - Minimal or no success with traditional mental health programs

Office Hours:

Monday - Thursday: 8 a.m. to 7 p.m.

Friday: 8 a.m. to 5 p.m.

After hours: Staff are always available to members on an on-call basis

Hours of Operation:

Monday – Thursday: 8 a.m. to 7 p.m.

Friday: 8 a.m. to 5 p.m.

Saturday and Sunday: by appointment
