
About Telecare

Telecare is a family- and employee-owned company that has been treating individuals with serious mental illness since 1965. We specialize in innovative, outcomes-driven services for high-risk individuals with complex needs. Our programs are recovery-focused and clinically effective and are designed in partnership with local, county, state and other behavioral health organizations. We currently provide services in five states, and have over 2,300 employees.

Telecare's Mission

Telecare's mission is to deliver and manage excellent services and systems of care for persons with serious mental illness.

Our Statement of Purpose

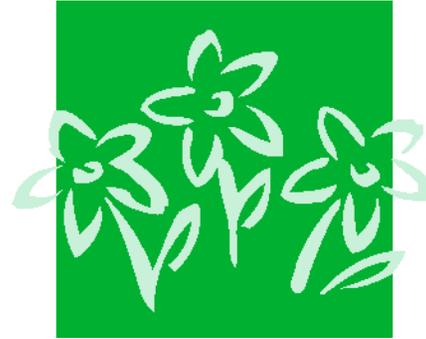
We exist to help people with mental impairments realize their full potential.

02/03/09



Telecare Corporate Office
1080 Marina Village Parkway, Suite 100
Alameda, CA 94501

(510) 337-7950 / (510) 337-7969 (fax)
www.telecarecorp.com
communications@telecarecorp.com



Telecare Corporation

Valle Norte ACT

A community-based ACT program serving adult consumers of the Alta California Regional Center (ACRC) with serious mental illness to live successfully in the community, with wraparound services and recovery-centered supports.

3050 Beacon Blvd, Suite 103
West Sacramento, CA 95691-3467
916-373-2300
916-373-2304 (fax)

Telecare Corporation

We exist to help people with serious mental illness realize their full potential

Valle Norte ACT

Telecare's Valle Norte ACT Program operates under contract with Alta California Regional Center (ACRC) to provide culturally competent community-based mental health services to adults with a developmental disability and a mental illness. The team provides the support our members need to successfully achieve their own personal recovery goals.

Valle Norte ACT uses a multidisciplinary team, which includes a psychiatrist, a nurse, a master's prepared clinician, and personal service coordinators with experience in substance abuse recovery, housing, employment, and mental health support. Some staff may be mental health consumers in recovery themselves. Valle Norte ACT offers a low staff-to-member ratio and provides its services in the community. Our members receive group and individual support both where they live and out in the community.

Office Hours:

Monday – Friday: 8:00 a.m. to 5:00 p.m.,

After Hours: Staff are always available to members on an on-call basis

Who is Served:

- Adults, age 18 to 59, who are consumers of Alta California Regional Center (ACRC) and have a mental illness

Individuals Served are Frequently:

- Minimal success with traditional mental health programs
- At risk of long-term stays at adult residential facilities
- Have had multiple psychiatric hospitalizations
- Have co-occurring drug or alcohol problem

Valle Norte ACT services include but are not limited to:

- Providing a safe and pleasant living environment for all members
- 24/7 capacity for emergencies and specialized programming
- A primary focus on peer support and family / significant other involvement, promoting community integration
- Outreach and engagement
- A range of services including individual and group services, crisis intervention, case management, employment services and housing support.
- Money management / representative payee
- Medication support and education
- Vocational and educational Services
- Benefits establishment
- Co-occurring disorders treatment

