ABOUT TELECARE

Telecare is a family- and employee-owned company that has been treating individuals with serious mental illness since 1965. We specialize in innovative, outcomes-driven services for high-risk individuals with complex needs. Our programs are recovery-focused and clinically effective and are designed in partnership with local, county, state and other behavioral health organizations. We currently provide services in California, Texas, Oregon, North Carolina, Nebraska and Washington, and have over 2,200 employees.

We specialize in innovative, outcomes-driven services for high-risk individuals with complex needs.

TELECARE'S MISSION

Telecare's mission is to deliver and manage excellent services and systems of care for persons with serious mental illness.

OUR STATEMENT OF PURPOSE

We exist to help people with mental impairments realize their full potential

OFFICE HOURS

Monday - Friday: 8 a.m. to 5:00 p.m., Saturday by appt.
After Hours:

CORE Los Angeles:

CORE San Bernardino:

CORE San Diego:

On call staff availability 24 hours a day, 7 days a week

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12/2009

TELECARE CORPORATION

Integrated Services for Parolees: CORE Programs

Los Angeles County
San Bernardino County
San Diego County

TELECARE CORPORATION
WE EXIST TO HELP PEOPLE WITH MENTAL IMPAIRMENTS REALIZE THEIR FULL POTENTIAL

Integrated Services for Parolees Programs

SUPPORTED RECOVERY

Telecare's Integrated Services for Parolees programs are Assertive Community Treatment (ACT) programs for individuals who are on parole with serious mental illness. These programs exist to help people live successfully in the community and make strides toward their hopes and dreams and achieve their personal recovery goals, while avoiding a return to prison and unnecessary psychiatric hospitalization.

ACT services are wraparound and use a whatever-it-takes approach, which means that members are fully supported in their recovery any time of day.

ABOUT ACT

- Treatment and support services are individualized and guided by the individual's hopes & dreams
- Team members share responsibility for individuals
- Staff-to-consumer ratio is small (approx. 1 to 10)
- Range of services is comprehensive and flexible
- Most services are provided in the community, where members live, work and socialize

RECOVERY MODEL

Building on traditional ACT standards, Telecare has created a recovery-centered experience for people served. Telecare's approach is based on a belief that recovery can happen. Programs and staff strive to create an environment where a person can choose to recover. By connecting to each individual's core self and trusting it to guide the way, it is possible to awaken the desire to embark on the recovery journey.

STAFFING

ACT programs use multidisciplinary teams that include psychiatrists, nurses, masters-level clinical staff, and personal service coordinators. Some staff may be consumers who are in recovery themselves.

SERVICES AND SUPPORTS

- 24/7 capacity for crisis support
- Comprehensive psychiatric assessment and treatment
- Outreach and engagement
- A range of services including individual and group services, crisis intervention, case management, employment services and housing support.
- Money management/representative payee
- Medication support and education
- Vocational and educational services
- Benefits establishment
- Co-occuring disorders treament

WHO IS SERVED

- Residents of Los Angeles, San Bernardino, or San Diego county, ages 18 years and up.
- Individuals who are currently on parole living within one of the afore mentioned counties. These individuals may also have a have a history of a co-occurring substance abuse issue, a history of frequent psychiatric hospitalizations, or a history of being homeless.
- All referrals to the programs are coordinated directly by the California Department of Corrections and Rehabilitation.

ADDRESS

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