
About Telecare

Telecare is a family- and employee-owned company that has been treating individuals with serious mental illness since 1965. We specialize in innovative, outcomes-driven services for high-risk individuals with complex needs. Our programs are recovery-focused and clinically effective and are designed in partnership with local, county, state and other behavioral health organizations. We currently provide services in California, Texas, Oregon and North Carolina, and have over 1,900 employees.

Telecare's Mission

Telecare's mission is to deliver and manage excellent services and systems of care for persons with serious mental illness.

Our Statement of Purpose

We exist to help people with mental impairments realize their full potential.

3/27/03



Telecare Corporation

Sausal Creek Outpatient Stabilization Clinic

**Serving Alameda County Residents
(510) 437-2363**

2620 26th Avenue
Oakland, CA 94601
Open 24/7, call or walk in.
Ring intercom bell for service.



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Telecare Corporation

We exist to help people with serious mental illness realize their full potential

Sausal Creek provides treatment and support to adults living in Alameda County who have mental health needs that can't wait.

If you or someone you know is experiencing mental distress, you can call or visit Sausal Creek Outpatient Stabilization Services. Sausal Creek is here to provide support and resources to people who are having difficulties and need help right now.

What is mental distress? It can be caused by any number of things: depression, anger, loss, stress at work, personal/family crisis, difficulty managing medications or resulting from symptoms of mental illness, etc. In many cases, a person experiencing distress can feel highly scared, anxious, upset, grief-stricken, or agitated. Sausal Creek helps people who are feeling distress so they can deal with these issues before they get out of hand. The program also helps people avoid the need for emergency psychiatric services and unnecessary contacts with law enforcement.

Sausal Creek is a voluntary program.

It is a safe, respectful environment where people in crisis can receive mental health services 24-hours-a-day, 7-days-a-week. It is a voluntary program. People can leave any time they choose. Sausal Creek is a County-funded program, operated by Telecare Corporation under contract with Alameda County.

The program is open 24-hours-a-day, 7-days-a-week.

Treatment services:

- Rapid access to psychiatrists, nurses and licensed clinical staff. Mental health services are available at all times. A psychiatrist is at the program Monday to Thursday, from 12:00 noon until 10:00 p.m., and from Friday at 4:00 p.m. to Monday morning at 6:00 a.m. A psychiatrist is on-call at all other times.
- Intensive assessment and medication evaluation.
- Problem resolution assistance.
- Supportive counseling.
- Appropriate linkage with community supports and services to assist people in addressing their needs.
- Follow-up visits and/or contacts.

Other services, if needed:

- Food and showers
- Transportation
- A place to sleep (People may stay at Sausal Creek for up to 23 hours and 59 minutes.)
- Assistance in deciding if a person should come to Sausal Creek or go to the local ER

Contact Information:

Sausal Creek takes walk-in clients and referrals from other providers.

The program is open 24-hours-a-day, 7-days-a-week.

Call (510) 437-2363, or, come to 2620 26th Avenue, Oakland, CA.

Ring the intercom bell at all times for service.

For more information, contact:

Pansy Taft-Butkowsky, RN, MA, Administrator
Sausal Creek Stabilization Services

2620 26th Avenue, Oakland, CA.

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Fax: 510-437-2364

