
About Telecare

Telecare is a family- and employee-owned company that has been treating individuals with serious mental illness since 1965. We specialize in innovative, outcomes-driven services for high-risk individuals with complex needs. Our programs are recovery-focused and clinically effective and are designed in partnership with local, county, state and other behavioral health organizations. We currently provide services in five states, and have over 2,000 employees.

Telecare's Mission

Telecare's mission is to deliver and manage excellent services and systems of care for persons with serious mental illness.

Our Statement Of Purpose

We exist to help people with mental impairments realize their full potential.



Telecare Corporation

Telecare Los Angeles Older Adults

Assertive Community Treatment
and Full Service Partnership

South Bay (8) & Southeast Los Angeles (7)

12440 Firestone Blvd. Suite 3025

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The Older Adults *Assertive Community Treatment* programs (7&8)
are supported by the Los Angeles County Health Care Agency.
The Older Adults *Full Service Partnership* programs (7&8)
are also supported by the Mental Health Services Act.



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Los Angeles Older Adults

Telecare's LA Older Adult (OA) teams operate under contract with the County of Los Angeles Health Care Agency to provide culturally competent, mental health services to adults with serious mental illness. This program started in 1996 as LA Partners 7, re-invented itself as an Older Adult PACT (Assertive Community Treatment model) in 2001 and added Full Service Partnership programs in 2006.

LA OA uses multidisciplinary teams, which includes 2 psychiatrists, 4 nurses, 2 therapists, a social worker, a psychologist, housing and employment specialists, and 2 consumer providers. LA OA offers a low staff-to-member ratio (1:11) and provides 100% of services in the community.

The program serves as the fixed point of responsibility for all members. Caseloads are shared among the team members. We believe in a 'whatever it takes' approach in supporting our mental health consumers.

This program serves 122 clients with two teams.

LA Older Adults services include (but are not limited to):

- Outreach and engagement
- Community-based wraparound services
- Intensive case management and advocacy
- Money management / representative payee
- 24/7 availability
- Housing support
- Medication support and education
- Vocational and educational services
- Linkage to financial benefits

Clients enrolled are 60 years or older.

Specialty populations served by this program are:

- Homeless, homebound, medically frail, hoarders
- Co-morbidity (medical, drug and alcohol dependence)
- Those at risk for hospitalization, institutionalization (nursing homes, skilled nursing facilities [SNFs], institutes for mental disease [IMDs], jails)
- Criminal justice or Adult Protective Service involvement
- Those that have not been successful with traditional mental health programs
- Those transitioning from institutional settings

Office Hours:

Monday -- Thursday: 8 a.m. to 4:30 p.m.

Friday: 8 a.m. to 4:00 p.m.

Hours of Operation:

24 hours a day, 7 days a week

Saturday, Sunday and after hours: On-call staff available