

Telecare Corporation



Confidentiality Guidelines

The confidentiality of health care information is protected under law.

Protected health information includes any information about a person's past, present or future physical or mental health conditions, or substance abuse or HIV status. It also includes any health information that can be linked back to identify a specific individual.

Telecare strictly abides by the rules and regulations outlined in the Lanterman, Petris, Short ACT (LPS); California medical privacy laws, and equivalent laws and regulations in Texas, Oregon and North Carolina; and the Federal Health Insurance Portability and Accountability Act (HIPAA).

In summary, Telecare:

- Will neither confirm nor deny that any individual is or is not receiving services in our programs, even if protected health information about that individual has already been disclosed
- Will not disclose any information about a client or specific services provided to that client, without the express written authorization of the client or his or her legal guardian

Contact Information:

Shea Tokar
Director of Communications
sheat@telecarecorp.com
Phone: 510-337-7952, ext. 159

#

Updated: March 31, 2004