

About Telecare

Telecare is a family- and employee-owned company that has been treating individuals with serious mental illness since 1965. We specialize in innovative, outcomes-driven services for high-risk individuals with complex needs.

Our programs are recovery-focused and clinically effective and are designed in partnership with local, county, state and other behavioral health organizations. We currently provide services in multiple states and have more than 4,000 employees.

Telecare's Mission

Deliver excellent and effective behavioral health services that engage individuals with complex needs in recovering their health, hopes, and dreams.

Office Hours

Monday - Friday: 8:30 am to 5:00 pm
After hours services available, 7 days a week by calling 805-305-8091

Contact Information

805-642-7033 Main
805-852-1906 Fax

Accessibility Information

- Accessible parking is available onsite
- Wheelchair ramp up to the suite is available in the front of the building



THIS PROGRAM IS OPERATED BY TELECARE CORPORATION
AND FUNDED BY VENTURA COUNTY BEHAVIORAL HEALTH.

VOICE

Ventura Opportunities for Integrating
into the Community Environment



4601 Telephone Road Suite 117
Ventura, CA 93003
805-642-7033 Main
805-852-1906 Fax



Telecare Corporation | Respect. Recovery. Results. | www.telecarecorp.com

What to Expect

Supported Recovery

The Ventura Opportunities for Integrating into the Community Environment (VOICE) program is an Assertive Community Treatment (ACT) model program operated by Telecare Corporation and provides services to persons who are coming out of the California Department of Corrections (CDCR). Identified individuals are in need of mental health services, and have been designated to be supervised by the Ventura County Probation Department, rather than by parole, via AB109 realignment.

Telecare has created a recovery-centered experience for people served. Telecare's approach is based on a belief that recovery can happen. Programs and staff strive to create an environment where a person can choose to recover. By connecting to each individual's core self and trusting it to guide the way, it is possible to awaken the desire to embark on the recovery journey.

About VOICE

- Treatment and support services are individualized and guided by the individual's hopes and dreams
- Staff-to-consumer ratio is small
- Range of services is comprehensive and flexible
- Most services are provided in the community, where members live, work and socialize

ACT Services Provided Within RCCS

- Increase member's skills
- Increase member's ability to function in the community
- Assist members to achieve the highest level of independence possible

Referrals

Members are referred to VOICE through a forensic psychologist from Ventura County Behavioral Health, who receives referrals from the Ventura County Probation Department.

Services & Supports

- Mental health treatment and psychiatric assessment
- Individual counseling
- Assistance in learning coping skills to manage crisis, relationships, conflicts, and unhealthy thoughts
- Medication education and administration
- Linkage to community supports and services: ADP counseling, education, pre-vocational support
- Assistance in shopping for food, clothing, or household goods
- Daily living skills training such as money management, grooming, cooking, and public transportation
- Coordination with physical health care needs including assistance maintaining appointments
- Assistance with securing housing
- Support of family and social relationships
- Advocacy regarding criminal justice, social services, social security, and obtaining and maintaining benefits
- Recovery plan development
- Support of transition and discharge planning
- Peer support services

Who We Serve

- Adults, ages 18 and older
- VOICE members are admitted on the basis of meeting diagnostic criteria that indicates they are in need of mental health services.