

About Telecare

Telecare is a family- and employee-owned company that has been treating individuals with serious mental illness since 1965. We specialize in innovative, outcomes-driven services for high-risk individuals with complex needs.

Our programs are recovery-focused and clinically effective and are designed in partnership with local, county, state and other behavioral health organizations. We currently provide services in multiple states and have more than 3,000 employees.

Telecare's Mission

Deliver excellent and effective behavioral health services that engage individuals with complex needs in recovering their health, hopes and dreams.

Hours of Operation

Monday-Saturday: 8:30 a.m. to 5:00 p.m.

Evening hours by appointment only.

Staff are available 24/7 and may be contacted on (714) 361-7950 and following the prompts to connect to on-call Staff.

Contact Information

1910 N. Bush St.

Santa Ana, CA 92868

(714) 361-7950 Main

(714) 361-7966 Fax



This program operates under contract with Orange County Health Care Agency and is a Mental Health Services Act (MHSA) funded program.

TELCARE CORPORATE OFFICE

1080 MARINA VILLAGE PKWY, STE 100 | ALAMEDA, CA 94501 | TEL (510) 337.7950

Telecare WIT Orange County

Full Service Partnership (FSP)



1910 N. Bush St.
Santa Ana, CA 92706



What to Expect

Telecare WIT (Whatever It Takes) is a Full Service Partnership (FSP) in Orange County, CA for persons diagnosed with serious mental illness who are referred by the Collaborative Court. This program offers members an opportunity to receive services in the community rather than in jail, and it provides the support to meet requirements set by the court. Treatment plans are developed with input from representatives of the Probation Department, the District Attorney's office, the Public Defender's office, and the court.

We have a multidisciplinary staff that includes psychiatrists, nursing, master-level clinicians as well as case managers all of whom have experience providing support, services and treatment to individuals living with mental health issues and co-occurring disorders. We are able to assist with obtaining benefits, educational, employment and housing goals. WIT offers a low staff-to-client ratio and provides the majority of services in a day program setting as well as in the community.

WIT serves as a fixed point of responsibility for all members. Caseloads are shared among the team members. "Whatever It Takes" refers to our approach in supporting our members in the community to avoid re-incarceration, hospitalization and homelessness.

About the Program

- Operates under contract with Orange County Health Care Agency and is a Mental Health Services Act (MHSA) program.
- Assists people to gain skills to manage their conditions and crises more effectively.
- Partners with community services to ensure continuity of care.

Recovery Model

Telecare has created a recovery-centered experience for people served. Programs and staff strive to create an environment where a person can choose to recover. By connecting to each individual's core self and trusting it to guide the way, it is possible to awaken the desire to embark on the recovery journey.

Services & Supports

- Outreach & engagement
- Community-based services
- Intensive case management
- Money management/representative payee
- 24/7 availability
- Housing support
- Medication support & education
- Co-occurring disorder treatment
- Vocational & educational services
- Linkage to financial benefits

Who is Served

Residents of Orange County, ages 18-60, who have been diagnosed with a serious mental illness and are participating in Superior Court of Orange County's WIT Collaborative Court.

Referrals

Referrals are received through the Collaborative Court and then coordinated by Orange County Health Care Agency.